



MVIX ELITE USER MANUAL

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2. DEVICE INFORMATION

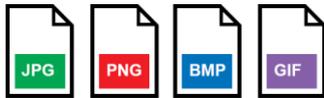
2.1. Features

- Continuous playback of images and videos within a defined time of day, with a configurable slideshow interval time.
 - Content management on device, allowing you to order and delete content.
 - Quick file uploading by just plugging in any USB flash drive, file upload starts automatically, letting you “sync” or “copy” content.
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2.2. Supported Formats

2.2.1. Images

- JPG, PNG, BMP, GIF (no animated)



2.2.2. Videos

- MP4, MKV



2.2.3. Web Content

- For media files:
 - Same file restrictions as above
- For Web Pages:
 - Any web page normally accessible
 - Authenticated pages are not supported

3. ADDING FILES

1. Connect a USB flash drive into your computer

2. Verify the drive is formatted as FAT32
 - a. If not, reformat the drive as FAT32 using instructions specific to your operating system

3. On the root directory of the flash drive flash drive (ex. E:\), place your supported (section 2.2.) media content
 - a. Content in folders will not be added to the device
 - b. For web pages, create a text file called 'website.url' and inside that file, place the URL of the page you wish the device to display.
 - i. Once you change the extension from txt to url, your computer may not recognize it, you may have to select Open With > Notepad to edit the file.
 - ii. The file can be named anything, so long as it ends with '.url'
 - c. For web hosted media, create a standard text file ending in .txt
 - i. In this file, place all of your web media links, one on each line.
 - ii. Refer to filetype restrictions in Section 2

4. Safely remove the drive from your computer

5. Connect the drive to the Elite device

6. Wait for the Copy/Sync Success confirmation, then remove the drive

- a. If unsuccessful, verify your USB drive is FAT32 or try another drive

4. SETUP

1. Connect device power and HDMI (and Ethernet, if applicable)
 2. Select the proper input on your TV and confirm the device is displaying on the screen
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4.1. Optional Connectivity

4.1.1. WiFi

1. Bring up the settings display by right clicking on the mouse or pressing the  back arrow on the remote.



2. Select the "Settings" tab on the left
3. Select your WiFi network and enter the proper information.
4. Right click or press the  back arrow to get back to the signage



4.1.2. Ethernet

1. No setup is necessary.
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4.2. Setting up a Playlist

4.2.1. Getting to the Menu

1. Right click on a mouse, or press the  back arrow on the remote. Ensure that the remote is pointed towards the front of the device, where the blue light is.



4.2.2. Setup Menu

The Setup menu consists of options that will help you manage the settings of your playlist.

● 4.2.2.1. Start Time/Stop Time

Between these times is the time that the playlist will actively display on the screen, the device will enter a sleep state outside of this time range.

● 4.2.2.2. Slideshow Interval

This value represents how long each image will be displayed on the screen for. Please note that videos will display completely before moving on to the next content item, regardless of what this value is set too.

● 4.2.2.3. Content Transition

This dropdown corresponds to a transition type. The transition type will determine the type of animation that is used when changing from one content item to another in your playlist.

● 4.2.2.3. Reload Time

This timer is used (when enabled) to automatically update your web content once a day at the specified time.

To disable reload, if you wish to only manually update or use the device in standalone mode, switch the selector to off.

4.2.3. Files Menu

The Files menu displays a list of all of the current content files loaded onto your device. From here you can choose what happens when you connect a USB drive to add new content, change the order in which content plays, and remove content from the device. Note: Please be aware that file names must be unique, you cannot have two items with the same name, if you would like to play a single item in the playlist multiple times, then copy the content to an additional file and give it a unique name.

- **4.2.3.1. Mode: Changing the mode allows you to select between “Copy” and “Sync”**

- The “Copy” mode will copy over new content and place it alongside the current content on the device. No content is deleted.

- The “Sync” mode will first delete all of the content that resides on a device, then copy over all of the new content.

- **4.2.3.2. Content Order**

- Using the small arrows on each row of an item you can move the item up or down in the list. This list functions as the order that the content will play in your playlist, the first item being at the top and last at the bottom.

- **4.2.3.3. Trash**

- Clicking on the trash can icon allows you to delete the content item from the device, thus removing it from being played in the playlist. It can be readded by selecting the proper file “Mode” and inserting a USB drive containing the file.

5. TROUBLESHOOT

5.1. Black border around display

1. Bring up the settings display by right clicking on the mouse or pressing the  back arrow on the remote.



2. Select the "Settings" tab on the left
3. Select "Display"
4. Select "Screen", then "Screen Scale"
5. Press the bottom and right arrows until the red outline fills your display
6. Right click/ Press back  to return to the signage



About Mvix:

Founded in 2005, Mvix is the market leader in hi-definition digital signage hardware and software systems, multi-screen video wall appliances, interactive digital kiosk systems, and content management systems (CMS). The company provides turnkey solutions varied industry verticals including foodservice, hospitality, corporate offices, healthcare, real estate, and manufacturing among others. Mvix comprises a team of hardware and software engineers and AV experts who build and support digital solutions for commercial clients across the globe.

Since its inception, Mvix's commitment to delivering innovative solutions has put the company at the forefront of the digital display system and digital entertainment industries. In 2012, the company was honoured on the prestigious Inc. 5000 List of Fastest Growing Companies in America and in 2015 it was ranked as one of top 20 most promising media and entertainment technology solution providers.

Read more about Mvix Digital Signage Systems: www.mvixdigitalsignage.com
For customer support please visit: www.mvixusa.com/support