



Return Material Authorization Form

This form **must** accompany any return for service or refund. Failure to include this form will result in significant delay in processing.

Customer Information:

Device Information:

Name:	Model No:
Return Address:	Serial No:
	Date of Purchase:
	Place of Purchase:
Email Address:	Order / Invoice No:
Phone NO:	Check On:
RMA No:	<input type="checkbox"/> Service (Repair / Replace Defective Device)
Support Ticket #:	<input type="checkbox"/> Credit / Refund (must include copy of invoice)

Problem Description:

Describe the problem you're experiencing with the device.

Office Use Only

Items Received:

Device only

Retail Box w/ all accessories

Antenna

A/C Adapter w/ power cable

International Adapters: # _____

Ethernet Cable

Manual w/ CD

Remote

USB Cable

HDMI # _____ Composite # _____

HDD # _____

HDD Bracket

Misc Items _____

Observation Upon Receiving Device:

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